

24 March 2020

Re: Coronavirus (Covid-19) update

Dear East Village resident,

Last night the UK government announced stricter social distancing measures to help prevent the spread of Coronavirus (Covid-19), instructing people to stay at home and only go outside for food, exercise or essential work. For more information on this and the latest advice please visit: www.gov.uk/coronavirus

Following this, we want to reassure residents that we will continue to have a security presence in the neighbourhood and a core response group of Team East Village staff on-site throughout this lockdown period. The combined security and Team East Village staff will be at a reduced level and will be focused on maintaining building safety systems and responding to emergencies.

This team can be contacted on telephone number: **020 8221 7013**. For all other enquiries you can still contact your landlord during normal office hours.

Get Living residents can contact their Relationship Managers by emailing hello@getliving.com or calling **020 3701 7900** during the following times: Mon – Fri: 09:00 - 19:00, Sat: 09:00 - 17:00.

Triathlon Homes residents should email info@triathlonhomes.com or call **0333 300 2012** during the following times: Mon – Fri: 08:00 - 18:00.

If you see a member of Team East Village staff working in your building, we ask that you observe social distancing and stay more than two metres away for their and your safety and wellbeing.

We would also like to remind residents to observe social distancing when using the communal courtyards which remain open, ensuring you are two metres apart from anyone outside of your household, and to continue to be mindful of noise levels.

Many of East Village's retailers have sadly now had to close, but your local convenience store, Sainsburys, located on Celebration Avenue, remains open.

Please continue to check [East Village's social channels](#) for the latest retailer and community updates. We will continue to keep you updated via email. Stay safe and well.

Kind regards,
Team East Village, Get Living and Triathlon Homes